Your Guide to Specialized Care

Referral

Your veterinarian will recommend a specialist that he or she feels can best help your pet.

Call and schedule an appointment

Please have your regular veterinarian call to speak with one of our doctors if they are referring your pet to us. Hours vary by doctor. Plan to arrive ten minutes prior to your appointment time to ensure all paperwork can be completed.

Your initial visit

Please bring your pet, prior medical records, lab reports and x-rays with you. Your primary care veterinarian will provide these to you at your request. Initial consultations are 30 minutes to an hour in length. If additional diagnostic or therapeutic treatment is required, your pet may require hospitalization or additional appointments.

Decide on a treatment plan

The doctor will recommend the best available treatment options and assist you in your decisionmaking. A detailed treatment plan of each option will be provided.

Communication

It is our goal to keep you completely informed about your pet's diagnosis and treatment. We will also notify your primary care veterinarian of the findings, recommendations and treatment plan for your pet.

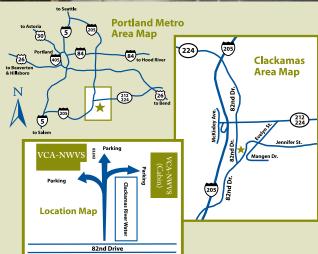
Payment options

Payment for the initial consultation and any tests or medications is due at the conclusion of the visit. If your pet is to be hospitalized, a deposit of the low end of the treatment plan is required when your pet is admitted to the hospital. The remainder is due when your pet is discharged. Payment options include all major credit cards, cash or check. Qualified applicants can apply for third party financing through CareCredit. Please ask for details.

Continuance of care

Our hospital is designed to be an extension of the services provided by your primary care veterinarian. Therefore, after the original referral problem has been resolved, we request that you return to your primary care veterinarian for routine care.





Driving Directions

From the East

Take I-84 West to I-205 South then follow the directions "From the North."

From the North

Follow I-205 South to exit 12A (Damascus).

Merge with traffic off of the exit ramp. Take a right at the second stoplight (82nd Drive). VCA-NWVS is less than a half mile down 82nd Drive on the left.

From Portland City Center

Cross to the east side of the Willamette River then take 99E South. Turn onto 224 East. Merge onto I-205 South to exit 12A (Damascus). Merge with traffic off of the exit ramp. Take a right at the second stoplight (82nd Drive). VCA-NWVS is less than a half mile down 82nd Drive on the left.

From the South

Follow I-205 North to exit 11 (Gladstone/DMV). Turn right at the end of the exit ramp onto 82nd Drive. Proceed to the first stoplight and take a left. Turn right into the first driveway.

From the West

Cross the Willamette River then follow directions for "From Portland City Center" or take Hwy. 26 to I-84 East. Take I-84 East to I-205 South then follow directions for "From the North."



www.vcanwvs.com

16756 SE 82nd Dr., Clackamas, OR 97015



VCA Northwest Veterinary Specialists

Veterinary Referral & Emergency Center



VCA Northwest Veterinary Specialists

Established in 1991, VCA Northwest Veterinary Specialists is a veterinary referral hospital designed to work in partnership with your veterinarian to provide the highest level of specialty care for your pet. Our specialists combine both their knowledge and skill to treat patients with complex problems. Additionally, our specialists stay up-to-date on the latest research in their respective disciplines. For these reasons, our patients' human companions can feel confident that we provide specialty veterinary medicine at the highest level.

VCA Northwest Veterinary Specialists Services

- 24/7 Emergency & Critical Care
- Medical Oncology/Radiation Oncology
- Internal Medicine
- Radioactive Iodine Therapy
- Surgery
- Neurology
- Dermatology/ Otology
- Imaging
- Ophthalmology
- Anesthesiology
- Rehabilitation



Why Might Your Pet Be Referred to a Specialist?

Your pet may have a problem that requires specialized diagnostic equipment such as endoscopy, ultrasound, MRI or CT. Your pet may have a problem that requires specialized surgical procedures. Additionally, your veterinarian may want a second opinion on your pet's condition.

What if I Have an Emergency?

Call anytime, day or night. We are open 24 hours a day, 7 days a week. Our emergency service is designed to be an extension of the services provided by your primary care veterinarian. When your veterinarian is not available, our doctors and nursing staff are here to provide the emergency care your pet needs.

Emergency & Critical Care 24/7 Care

The emergency team at VCA-NWVS is here 7 days a week, 24 hours a day to treat major emergencies. We accept referral transfers or immediate emergencies through our ER Department 24 hours/day. Please call us anytime 24/7 if you believe your pet is experiencing an emergency and one of our experienced team members will be able to speak to you. VCA-NWVS offers advanced monitoring and a level of overnight supportive and nursing care unparalleled in the



Medical Oncology

Northwest.

Oncologists diagnose and treat cancer. Veterinary oncologists are trained in the treatment of many types of cancer in companion animals. These specialists utilize chemotherapy and work closely with our surgeons and our radiation oncologist to plan the best possible care for your companion. At VCA-NWVS, we understand that quality of life is the most important aspect of any cancer treatment.

VCA-NWVS Oncology Specialists:

■ Matthew Dowling, DVM, MS, DACVIM

Internal Medicine

Internists specialize in the diagnosis and treatment of complex disorders of the gastro-intestinal, pulmonary, renal (kidney), hepatic (liver), immunologic, hematologic, cardiac (heart), and endocrine systems. Minimally invasive equipment and techniques, including ultrasound and endoscopy, are utilized to obtain a diagnosis. The internists work closely with your referring veterinarian to keep him or her aware of your pet's diagnosis and treatment.

Veterinary Referral & Emergency Center

VCA-NWVS Internal Medicine Specialists:

- Cassandra Brown, DVM, DACVIM
- Jodie Anderson, DVM, DACVIM

Surgery

The surgeons of VCA-NWVS specialize in soft-tissue, oncologic (cancer), minimally invasive and orthopedic surgery, and work closely with the neurologists, internists and oncologists to provide highly advanced surgical therapy. We utilize "cutting-edge" technology such as fluoroscopy, digital radiography, arthroscopy, and laser therapy for our patients. Our orthopedic surgeons are nationally and internationally known for their work. The surgical nursing staff is highly trained to work closely with our surgeons to provide the optimal care before, during and after surgery.

VCA-NWVS Surgery Specialist:

Scott Lozier, DVM, MS, DACVS

Radiation Oncology

Radiation oncologists use radiation therapy which is localized treatment of high energy x-rays that are delivered to the area of the tumor to treat all different types of cancer. Using CT and advanced technology, treatments can be delivered very precisely to allow for greater dose intensity and less side effects. Our radiation oncologist works closely with many of our specialists to treat all types of cancer, including brain tumors and inoperable tumors. Ultimately, quality of life is the most important factor in deciding what type of radiation treatment to pursue.

VCA-NWVS Radiation Oncology Specialist:

■ Catie McDonald, DVM DACVIM (Oncology) DACVR (Radiation Oncology)

Neurology

Neurologists are trained in the diagnosis and treatment of disorders of the brain, spinal cord and nerves. These specialists use expert examinations, radiographs, MRI and CT scans, as well as specialized electro-diagnostic testing to diagnose neurological problems. Common neurological procedures provided at VCA-NWVS include brain tumor removal, neck and back surgery, and medical management of seizure

VCA-NWVS Neurology Specialists:

- Tracy Prouty, DVM, DACVIM
- Sophie Petersen, PhD, DVM, DACVIM
- Karen Kline, DVM, MS, DACVIM, Medical Director
- Ann Bilderback, DVM, DACVIM

Dermatology/Otology

Dermatologists are trained in the diagnosis of dermatologic diseases, allergic conditions, autoimmune skin conditions, and ear diseases. They are skilled at interpreting clinical pathology, cytology and histopathology. Dermatologists are experts in performing intradermal testing (IDT) and prescribing allergy specific immunotherapy (ASIT). Our dermatologist works closely with our other boarded specialists to handle the most complex cases. They are able to utilize advanced imaging techniques such as CT and MRI as well as minimally invasive equipment like our state of the art 4K video otoscopy tower. These diagnostic tools and equipment allow us to treat complex external and middle ear diseases including deep ear cleaning, polyp removal, mass biopsy, and removal. At VCA-NWVS, it is our goal to work closely together with our colleagues in private practice to provide the best medical care possible to our clients and

VCA-NWVS Dermatology Specialist:

■ Sonja Zabel, DVM, MS, Diplomate ACVD

Radioactive Iodine Therapy

Radioactive Iodine (I-131) Therapy is the gold standard for cure of feline hyperthyroidism. A single treatment of subcutaneous I-131 cures 95% of cats. Following the subcutaneous injection, the patient is hospitalized in our nuclear medicine ward until the levels of radiation emitted are below acceptable levels. Cats referred for I-131 therapy will have a referral appointment with Dr. Cassandra Brown, one of our board-certified small animal internal medicine specialists.

VCA-NWVS Radioactive Iodine Therapy Specialist:

Cassandra Brown, DVM, DACVIM

Imaging

A radiologist diagnoses diseases by obtaining and interpreting medical images. Some images are obtained by using x-rays, others by means of sound waves or the body's natural magnetism. The imaging options offered at VCA-NWVS include digital radiology, ultrasound, computed tomography (CT), and magnetic resonance imaging (MRI). A radiologist correlates medical image findings with other examinations and tests, recommends further examinations or treatments, and consults with the referring veterinarian.

VCA-NWVS Imaging Specialists:

- David Gall, MA, DVM, MS, DACVR
- Jennifer Tepavich, DVM, DACVR

Ophthalmology

Ophthalmologists diagnose and treat eye disease, as well as provide genetic counseling for purebred dogs. Common ocular disorders treated by veterinary ophthalmologists include Herpes virus infections, ocular trauma, glaucoma, cancer of the eye, and cataracts. Our ophthalmologists utilize specialized microsurgical techniques to provide surgical therapy for the eye.

- VCA-NWVS Ophthalmology Specialists:
 Paul H. Scherlie, Jr, DVM, DACVO
- Michelle Taylor, DVM, DACVO
- Rosalie Atkins, DVM, DACVO

Anesthesiology

The anesthesiologist's main task is to provide safe, optimal anesthesia, specifically tailored to your pet. They are trained to anticipate, recognize, and care for any concerns associated with anesthesia. The anesthesiologist will monitor your pet thoroughly during surgery and throughout anesthetic recovery. They will be constantly on guard for changes in breathing, heart function, blood pressure, and any other complication that may occur. The anesthesiologist's sole responsibility is the safety of your pet during anesthesia. The anesthesiologist will also work with you and the staff to effectively prevent and manage pain associated with your pet's condition.

VCA-NWVS Anesthesiology Specialist:

Michael Lovasz, DVM, MS Practice Limited to Anesthesia/Analgesia

Rehabilitation

Animal rehabilitation is the use of therapeutic exercises combined with additional modalities such as hydrotherapy, class 4 therapeutic laser, thermotherapy, neuromusular electrical stimulation, therapeutic massage, and acupuncture to improve the recover of patients with both acute and chronic conditions. Rehabilitation services seek to improve your pet's quality of life by providing the highest quality rehabilitation and pain management services. We work alongside you and your regular veterinarian to create in-hospital and at-home treatment programs specifically tailored to your pet's needs.

VCA-NWVS Rehabilitation Specialist: Robyn Kasun, DVM, CCRT

Critical Care Blood Bank & Nutritional Therapy

24/7

Both blood products and nutrition support can be essential in the recovery of the critically ill patient. The VCA-NWVS "Lifesaver" canine and feline volunteers donate blood for the ill and injured pets of Portland and surrounding areas. Learn how your dog can make a difference by becoming a canine blood donor -

call 503-656-3999 or email heidi.houchen@vca.com

■ Heidi Houchen, DVM