



Important Notice:

Thank you for being part of our pet community over the years. Unfortunately, **VCA Abri Animal Hospital is closing permanently on February 28, 2025.** This decision was not made lightly, and we understand the significant impact it may have on you and your beloved pet(s). We want to thank you for your loyalty over the years and sincerely apologize for any inconvenience this may cause.

Our primary concern is ensuring a smooth transition for all our valued clients. Please note the following:

- **Retrieving Medical Records:** You can retrieve your pet's medical records by calling us at (609) 465-1368 before our final day. Starting March 1, request records by calling VCA Winslow Animal Hospital at (856) 875-1323 and provide the name of your pet(s), your name, email address, phone number and VCA Abri Animal Hospital name.
- **Home Delivery:** All active Home Delivery autoship subscriptions will continue to ship. To refill current Home Delivery orders, please call Vetsource at 1-877-738-4443 or request a refill through the myVCA app. Upon our closure, Home Delivery orders will be cancelled but can be resumed if you establish care at another VCA location.
- **CareClub members:** For CareClub members, you and your pet have the option of transferring your membership to another VCA location. A VCA Associate will be reaching out to you to discuss what will work best for you and your pet. If not resolved before we close, all CareClub memberships will be cancelled. Call 800-743-8838, ext. 1 if you have questions about your CareClub membership.

We deeply appreciate your trust and support over the many years our hospital has served this community. It has been a joy and a privilege to care for your pets. You and your pet(s) will be welcomed at any VCA Animal Hospitals location by our talented colleagues and receive a free first exam at participating locations.* Find a VCA Animal Hospital at vcahospitals.com/find-a-hospital.

**Free first exam at participating VCA Animal Hospitals locations for any clients of VCA Abri Animal Hospital. Present this email to redeem. Offer valid from March 3, 2025, to December 31, 2025. Exam includes status check on weight, nutrition and general health, parasite discussion, dental check and vaccination overview only. Not valid for any other services including: any specialty, emergency, telemedicine and/or urgent care veterinary services; boarding or grooming services; any diagnostics or treatments; or any vaccines, medications or retail items. Not to be combined with any other offer. For pet owners who are aged 18 and older. No cash value. Code: 700.550.*