



Thank you for being part of our pet community over the years. Beginning Monday, March 3, 2025, we will be joining forces with our nearby VCA hospital, VCA Bay Area Animal Hospital, and will be able to take even better care of your pet.

Our last day at our current location will be Friday, February 28.

Your pet's complete medical records will be transferred to the new location, and your myVCA account will be updated accordingly to ensure continuity of care. Download the myVCA app at myvca.app for convenient access to your pet's health records plus more ways to stay connected and manage their health care.

All active Home Delivery autoship subscriptions will continue to ship. To refill current Home Delivery orders, please call Vetsource at 1-877-738-4443 or request a refill through the myVCA app. If refills are unable to be processed, please call our new location and an Associate will be happy to assist you.

For CareClub members, you and your pet have the option of transferring your membership to our new location. A VCA Associate will be reaching out to you to discuss what will work best for you and your pet.

Our goal has always been to provide the highest level of care for you and your pets, and we know our new location will allow us to continue to do exactly that.

Starting March 3, we will be providing care at:

VCA Bay Area Animal Hospital

4501 Shattuck Avenue
Oakland, CA 94609
510-654-8375

Hours:

Mon - Fri: 8:00 am - 9:00 pm
Sat - Sun: 8:00 am - 7:00 pm

Learn more about our new hospital at vcabayarea.com.

We want to assure you that your pet will continue to receive the same conscientious care that we have provided over the years. Additionally, your pet will receive a FREE First Exam* when you visit our new location so you can experience the new hospital and care team for the first time with our compliments.

**Free first exam at participating VCA Animal Hospitals locations for any clients of VCA Albany Animal Hospital. Present this email to redeem. Offer valid from March 3, 2025, to December 31, 2025. Exam includes status check on weight, nutrition and general health, parasite discussion, dental check and vaccination overview only. Not valid for any other services including: any specialty, emergency, telemedicine and/or urgent care veterinary services; boarding or grooming services; any diagnostics or treatments; or any vaccines, medications or retail items. Not to be combined with any other offer. For pet owners who are aged 18 and older. No cash value. Code: 700.550.*