

# VCA Pet Boarding Agreement

## Pet Information

Client Name: \_\_\_\_\_ Pet Name: \_\_\_\_\_  
Client Phone Number: \_\_\_\_\_ Client Email: \_\_\_\_\_  
Client Address: \_\_\_\_\_  
Boarding Dates: \_\_\_\_\_ Approx. Pickup Time: \_\_\_\_\_  
Pet Age: \_\_\_\_\_ Pet Breed: \_\_\_\_\_  
Pet Sex: \_\_\_\_\_ Primary Veterinary Hospital: \_\_\_\_\_

## Secondary Contact

You must designate an adult (18 or older) as a secondary contact who can pick up your pet. If we cannot reach you, your secondary contact may make all decisions for your pet during its stay, including health decisions and approving any costs for their care.

Secondary Contact Name: \_\_\_\_\_  
Relationship: \_\_\_\_\_  
Phone Number: \_\_\_\_\_

Additional Persons Authorized to Pick Up Pet: \_\_\_\_\_

## Food

What type of diet are we feeding your pet?  Kennel Food or  Own Food  
Amount of food per meal: \_\_\_\_\_

Personal Treats Provided?  Yes  No If yes, give how often? \_\_\_\_\_

Does your pet have a food allergy?  Yes  No If yes, to what? \_\_\_\_\_

Please note that, if your pet(s) happen to run out of food during their boarding stay, we will feed them our food. No personal bowls or litter boxes are accepted.

## Medications/Supplements

Please list any medications that will need to be administered below. We will only be able to administer prescription medication(s) provided to us in original containers.

Medication	Dose and Frequency	Quantity at Check-in	Instructions

## Departure Service:

If your pet soils themselves during their stay, your pet will be given a clean-up bath by kennel staff at the price below. Please select any of the following optional services:

Nail Trim (\$\_\_\_):  Yes or  No

Ear Cleaning (\$\_\_\_):  Yes or  No

Anal Gland Expression (\$\_\_\_):  Yes or  No

Optional Day of Departure Bath (\$\_\_\_):  Yes or  No

**Pet Information:** Is there anything else we need to know about your pet(s) while they are boarding? This can include any past injuries/illnesses, specific fears, abnormal behaviors, preferences, etc.

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## Boarding Terms and Conditions

**Payments:** You must pay for all services and products by credit card, cash or check. All payment is due at the time your pet is picked up. You will be responsible for any costs approved by your secondary contact.

**Veterinary Care Authorization:** If your pet gets sick while boarding, we will use reasonable efforts to call you and your backup contact. If we can't reach either of you, the VCA staff, in their sole discretion, may engage the services of a veterinarian, administer medicine and/or give other necessary care to your pet, including any lifesaving or emergency treatment. This may include transporting your pet to an emergency hospital. You agree to be solely responsible for the cost of such medical care, services, and/or treatment. **You understand and agree that if we cannot reach you or your backup contact, VCA will make healthcare decisions for your pet based on the recommendations of available veterinary professionals. You authorize the release of your pet's veterinary medical records to VCA in connection with any medical treatment performed pursuant to this authorization. We may contact your veterinarian(s) to request such records on your behalf.**

**Emergencies and Natural Disasters:** In the event of an emergency or natural disaster, we will attempt to contact you or your secondary contact to retrieve your pet. You agree that VCA, at its sole discretion, is authorized to transport and/or make temporary alternative arrangements to house and care for your pet until you or your secondary contact can retrieve the pet. You understand it may not always be possible to safely evacuate your pet despite our best efforts. **YOU AGREE THAT YOU WILL NOT HOLD THE HOSPITAL, OR ANY OF ITS EMPLOYEES, RESPONSIBLE IF MY PET IS INJURED OR DIES WHILE BOARDING DURING A SEVERE WEATHER EVENT. I RELEASE THE HOSPITAL, ITS STAFF, AND AFFILIATES FROM ANY KNOWN OR UNKNOWN CLAIMS, INCLUDING ANY LEGAL COSTS, RELATED TO ANY DAMAGE, INJURY, OR DEATH CAUSED TO MY PET DURING A SEVERE WEATHER EVENT.**

**Personal Items:** Do not bring or leave items that are valuable or irreplaceable. VCA is not responsible for loss or damage to any personal item or toy left with your pet. VCA may reject any personal belongings that you request to bring with your pet.

**Pet Health & Behavior:** We reserve the right to refuse to accept a pet for any reason, including without limitation, if it appears your pet is sick, injured, in pain, or that its behavior could jeopardize the health and/or safety of other pets and/or our staff. Your pet must have passed a recent daycare evaluation by VCA before boarding. You certify that your pet meets the below requirements:

- Your pet must be up to date on their vaccinations. Your pet cannot stay with us unless the pet is healthy and we, at our request, have evidence from a licensed veterinarian that the pet has received all vaccinations required by VCA.
- Your pet must be spayed or neutered, as applicable.
- Your pet has no illnesses, injuries, or behavioral problems (including aggressive, guarding, or biting behavior) and, to the best of your knowledge, has not been exposed to rabies, distemper, or parvovirus within 30 days prior to its stay with VCA. If your pet has recently been treated for any contagious illness, we will not accept your pet for at least 2 weeks after treatment has been successfully completed and a statement of health from a veterinarian is provided.
- Your pet must be free of parasites, including fleas and ticks. If, at any time, your pet is found to have parasites, fleas, or ticks, we will require the appropriate removal or treatment.

**Aggressive Pets:** You confirm that your dog is not aggressive and has no history of biting or causing harm to people or other animals. If your pet exhibits aggressive or unacceptable behavior, VCA may separate or restrain your pet or request that you or your secondary contact retrieve your pet early. If your pet injures another pet or any person, you agree to be solely responsible for any injuries, including all medical treatment, to the other pet or person. In the event your pet is involved in an incident caused by your pet (e.g., biting a person or pet), you acknowledge and hereby authorize VCA to release your name and contact information to any party involved in the incident and/or the appropriate authorities.

**Communicable Diseases:** Although all pets staying with us are required to be vaccinated, it is still possible for your pet to obtain a communicable disease. You acknowledge this risk and agree that VCA is not liable for any expense related to illness suffered by your pet during or after its stay, including but not limited to: tracheobronchitis (kennel cough), feline upper respiratory infections, parvovirus, distemper, leptospirosis, giardia, or canine influenza.

**Overnight Staffing:** The facility is not staffed 24 hours a day and your pet will not be monitored or observed overnight during non-staffed, non-business hours. You acknowledge and accept the risks associated with non-monitoring/non-observation during non-business hours and although such occurrences are rare, could include, without limitation, onset of illness, injury, and/or death.

**INDEMNIFICATION:** YOU HEREBY AGREE TO INDEMNIFY AND HOLD HARMLESS VCA, THEIR INVITEES, OWNERS, OFFICERS, DIRECTORS, EMPLOYEES, CONTRACTORS, AND AGENTS (COLLECTIVELY, THE "RELEASEES") FROM AND AGAINST ANY AND ALL INJURY, LIABILITY, CLAIMS, LITIGATION, ACTIONS, SUITS, COSTS, LOSSES, DAMAGES, ATTORNEY'S FEES, EXPENSES OR DEMANDS RESULTING FROM OR RELATING IN ANY WAY TO YOUR PET'S STAY WITH VCA, EXCEPT TO THE EXTENT CAUSED BY VCA'S GROSS NEGLIGENCE OR INTENTIONAL MISCONDUCT.

**Privacy Policy:** For information on how we collect and use information about you and your pet, and how you may opt-out of some uses, please see our Privacy Policy at [vcahospitals.com/privacy-policy](http://vcahospitals.com/privacy-policy).

By signing below, you agree that you have read and agree to all of the terms and conditions in the Boarding Agreement above, and all information provided to VCA in connection with this Boarding Agreement are true and correct.

Client Name: \_\_\_\_\_

Date: \_\_\_\_\_

Client Signature: \_\_\_\_\_