

Overnight Care Services



This program is offered to our referral veterinary practices in an effort to provide continuity of care for your patient. Your stable patient is transferred here when your practice closes and our staff provides monitoring and medical treatments until you open again the next morning.

What qualifies as overnight care:

- A stable patient requiring only fluids, analgesics and antibiotics overnight.
 - Examples include non-septic foreign bodies, non-septic pyometras, normokalemic unblocked cats, acute renal toxicities, non-emergent splenectomies, mass removals that need pain control overnight, non-traumatic amputations

How to facilitate an overnight care:

- A transfer call must be made to 203-929-8600 to speak to the Critical Care Specialist / ER doctor to determine if the case is appropriate for the overnight care package.
- Fill out treatments sheet (example provided in packet)
 - Fluid preference with rate (ml/hr)
 - Drugs to be given with times highlighted (drug name, mg or mcg dose, route and frequency)
- Fill out treatments sheet (cont'd)
 - Highlight any other required treatments
 - Vitals (usually q4h at 8pm, midnight, 4am and 8am)
 - Fluid check (usually q4h at 8pm, midnight, 4am and 8am)
 - Walk/water (usually q4h at 8pm, midnight, 4am and 8am)
 - Highlight
 - Include cell phone for referring veterinarian on BOTH treatment sheet and referral paperwork
- Send patient with any oral medications needed in hospital and patient IVC.

Monday to Sunday: Open 24 hours

Open for emergencies 24 hours.

For Specialty Services, please call for availability and to schedule your pet's appointment.

24-HOUR EMERGENCY

What is included:

- Fluid therapy, antibiotics, pain medications and any oral medications previously dispensed.
- Urinary catheter maintenance.
- Sublingual buprenorphine can be administered for cats if dispensed to the owners.

What is excluded:

- Buprenorphine and convenia.
- No diagnostics will be provided.
- We do not discharge patients, we require they return to your care to be cleared for discharge. The patient is released back to your facility by 8 a.m.
- An emergency exam is not included in the overnight care fee. If the patient destabilizes and an exam is warranted a separate fee will be charged.

What we will provide:

- The ER doctor will evaluate your patient and treatment sheets on arrival and determine if stable to move forward with overnight care.
- The owner will be spoken to regarding the plan for the overnight including pick up time.
- Please call the Emergency Department to set up Overnight care and for Current Cost.
- We will monitor your patient, if there are any concerns overnight we will contact the referring veterinarian, owner and move forward with a treatment plan and financial estimate.
- Your patient will then be released back to your hospital with a copy of the treatment sheet and report card.

**VCA Shoreline Veterinary Referral and
Emergency Center**
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