

Welcome to VCA Kirkwood Kennels

Thank you for choosing VCA Kirkwood, where each dog or cat guest receives a personalized stay. Along with health and safety, FUN has always been a top priority. Rest assured that we understand that this is his/her vacation too, and we will spoil them rotten!

We offer an array of boarding options. Choose the best type of stay, but also individualize with a la carte options.

Good Baby Boarding Package

Because every dog/cat is a good baby! Guests will enjoy a spacious private suite, personalized meals, and attention from our trained and caring staff. Dogs will also go for three 15-45 minute sunshine and potty breaks per day.

Pampered Pet Boarding Package

Because sometimes they deserve a little extra! Guests will enjoy a spacious private suite, personalized meals, and attention from our trained and caring staff. Dogs will also go for three 15-45 minute sunshine and potty breaks per day. They will spend individual time with their caregiver receiving TLC and a trip to the spa for daily brushing and massage. They will also receive a nightly turn down service with soothing bedtime story. Pet parents will receive an end-of-stay report card and digital photo(s).

Best in Show Boarding Package

Because your pet deserves the very best! Guests will enjoy a spacious private suite with luxury bed, personalized meals, and attention from our trained and caring staff. Dogs will also go for three 15-45 minutes sunshine and potty breaks per day. They will spend individual time with their caregiver receiving TLC and a trip to the spa and play center for daily pampering and brain games. They will also receive a nightly turn down service with soothing bedtime story. Pet parents will receive an end-of-stay report card and digital photo(s).

A La Carte Extras

- Photo Session
- Late Night Snack
- Screen Time
- Salon Services
- Seasonal Swimming
- Art Class

Prior to your pet(s) first stay, we ask you to schedule a few hour meet and greet at no charge. This is to get your pet familiar with the environment, and also for our kennel staff to observe if there are any physical or behavioral concerns that we should address prior to their stay.

Vaccinations

All pets must be up to date on their vaccinations at least one week prior to boarding. Please email medical and vaccine records to au426@vca.com.

- Dogs: DHPP, Rabies, Bordetella, Influenza, and a yearly negative fecal are required
- Cats: FVRCP, Rabies, and a yearly negative fecal are required

Drop Off/Pickup Hours

Monday- Friday: 7:30 a.m. to 6 p.m. Saturday: 7:30 a.m. to 1 p.m. and 4-6 p.m. Sunday: 9-11 a.m. and 4-6 p.m.



Good Baby Package Per Day

Day Boarding Dog/Cat: \$38.95

Cat: \$54.20

Dog 1 lb - 40 lbs: \$55.65

Dog 40.1 lbs – 60 lbs: \$65.65

Dog 60.1 lbs- 80 lbs: \$76.05

Over 80 lbs: \$79.85

- Pampered Pet Package: Additional \$21.15 per day
- Best in Show Package: Additional \$28.40 per day
- Diabetic Pet: Additional \$58.28 per day

These rates include a private suite with comfortable bedding, fresh water at all times, personalized meals, a litter box for cats or three daily walks for dogs, consistent monitoring and attention, and cleaning of the boarding area. You can bring your own food (especially if your pet is on a special diet) or we can feed a maintenance diet at no additional charge. For the safety of all pets, we do not board pets together. A deposit is required for first time clients and/or over 2 weeks of a boarding stay.

Medical Illness Policy

If your pet needs medical attention and we are unable to contact you, or your emergency contact, your pet will be treated as we deem necessary, at normal hospital fees, until we are able to stabilize your pet and/or reach you. If there is an emergency with your pet and our doctors are not available, we will take your pet to either VCA Newark or Blue Pearl Christiana for treatment.

Inherent Conditions

Occasionally pets may develop problems from environmental and dietary changes. Signs may include: vomiting, diarrhea, coughing, sneezing, and self-trauma such as scratching or biting their skin. We take great care so that these problems won't occur and treat promptly if needed. However, please be aware and understand that these conditions can develop and that the hospital is not financially responsible for these conditions, if they do occur.

Abandonment

Please notify us if there is any change of plans in your pet's scheduled release date. If you do not notify us and either we do not hear from you or are unable to contact you or your emergency contact for a period of 14 days after your pet's scheduled release date, the Hospital will consider your pet abandoned according to the animal abandonment laws in our state. Please be advised that the pet owner will be responsible for the fees accrued and any other fees or legal services incurred by the Hospital as a result of abandonment.