

# TRIAGE SYSTEM

**Pets coming in through our Emergency service will be seen by a veterinarian in order of priority number.**

In order to provide optimal care for our patients and the best experience for our clients, we have instituted the following emergency service schedule\*:

**7am-9am Priority 1 and 2 patients only**

**9am-5pm All Priority levels seen**

**5pm-12am Priority 1 and 2 patients only**

**Midnight-7am Full deferral of all cases**



\*PLEASE NOTE: In order to provide optimal care for our patients, at any time, staffing and caseload may dictate the need to make further changes to this schedule.

## PRIORITY 1

**MAY RECOVER IF LIFE-SAVING MEASURES ARE TAKEN**

### EXAMPLES:

- Excessive Bleeding
- Difficulty Breathing
- Poisoning
- GDV (bloat)
- Heat Stroke
- Collapse

## PRIORITY 2

**LIKELY TO RECOVER IF CARE IS GIVEN WITHIN HOURS**

### EXAMPLES:

- Urinary Tract Issues
- Birthing Difficulties
- Closed Fractures
- Bowel Obstruction
- Vomiting
- Diarrhea

## PRIORITY 3

**VERY LOW RISK OF NOT RECOVERING IF CARE DELAYED**

### EXAMPLES:

- Skin Conditions
- Sore Eyes/Ears
- Abscess
- Lameness
- Minor Wounds
- Chronic Diseases

If you are one of our general practice clients and your pet is in need of urgent care, please call us so that we can discuss your pet's condition and review options for care.

**Thank you for your patience and understanding!**

**vca** **VCA South Shore (Weymouth) Animal Hospital**