

# Please Join Us for Winterfest 2025

Sunday, February 2, 2025

The doctors, technicians, and leadership team of VCA NWVS are pleased to present another informative educational event for veterinary professionals.

**Where:** Sheraton Portland Airport Hotel  
8235 Northeast Airport Way  
Portland, OR 97220  
503-281-2500  
Parking at the hotel is complimentary.  
Bring your ticket to registration for validation.

**Cost:** Complimentary/free of charge.

**Registration:** Registration Opens  
December 15, 2024  
4 CE credits available

The doctor and technician program has been submitted (but is not yet approved for four hours of continuing education credit in jurisdictions which recognize RACE approval).

## Program

**Registration/Breakfast:** 7:15–7:40 a.m.

**Welcome:** 7:45–8:00 a.m.

**Speakers:** 8:00 a.m. to 12:20 p.m.

**Break:** 10–10:30 a.m.

**Closing Comments:** 12:20–12:30 p.m.

## Doctors Program

**7:45–8:00 a.m.**

Welcome

**8–8:50 a.m.**

"Neurologic Emergencies: Stay Calm, Cool and Collected"  
Karen Kline, DVM, DACVIM (Neurology)

**9–9:50 a.m.**

"Eye Removal – Patient Selection, Regional Anesthesia and Analgesia, and Potential Intraoperative Complications"  
Genia Bercovitz, DVM, Residency Trained in Ophthalmology

**10–10:30 a.m.**

Break

**10:30–11:20 a.m.**

"To Litho or Not to Litho, a Urolith's Story"  
Molly Doyle, DVM, Residency Trained in Internal Medicine

**11:30–12:20 p.m.**

"3D Printing and CT-Based Surgical Planning" Jose Carvajal, DVM, MS, DACVS-SA, ACVS Fellow (Joint Replacement Surgery)

**12:20–12:30 p.m.**

Closing Comments

## Technicians Program

**7:45–8:00 a.m.**

Welcome

**8–8:50 a.m.**

"Environmental Emergencies: How Crueler Summers and Wilder Winters are affecting your patients" Heidi Houchen, DVM

**9–9:50 a.m.**

"With Baited Breath – Addressing Rodenticide Intoxication"  
Joanie Dolance, DVM

**10–10:30 a.m.**

Break

**10:30–11:20 a.m.**

"The Great Imposters: Neurologic Manifestations of Metabolic Disease" Karen Kline, DVM, DACVIM (Neurology)

**11:30–12:20 p.m.**

"Eye didn't see that coming" Nicole Whinery, DVM, Ophthalmology Specialty Intern

**12:20–12:30 p.m.**

Closing Comments

## Hospital Managers

**7:45–8:00 a.m.**

Welcome

**8–8:50 a.m.**

"Team Utilization: Bringing Out Our Best"  
Ashley Byrne, LVT, CVT, Regional Technician Director

**9–9:50 a.m.**

"Critical Conversations: Strategies for Success"  
Jay Abriam, VCA NWVS P&O (HR) Partner

**10–10:30 a.m.**

Break

**10:30–11:20 a.m.**

"Too Many Metrics. . . What to Measure?"  
Libby Hamper, CVPM, Regional Operations Director

**11:30 a.m.–12:20 p.m.**

"From Silence to Solution: Impacting Change Through Crucial Conversations," Krystal Solomon, CVT, SHRM-CP

**12:20–12:30 p.m.**

Closing Comments

Winterfest 2025, 4.5 continuing education credits (in person delivery), VHMA approved course ID 24-129



This program is applicable toward the continuing education requirement for the Certified Veterinary Practice Manager (CVPM) program offered by the Veterinary Hospital Managers Association (VHMA).



Find out more about our event.  
Scan the QR code or visit  
URL [bit.ly/vcanwvsce](https://bit.ly/vcanwvsce)



VCA Northwest Veterinary Specialists  
16756 S.E. 82nd Drive,  
Clackamas, OR 97015  
vcanwvs.com



## VCA Northwest Veterinary Specialists

### Winterfest Continuing Education Event

Sheraton Portland Airport  
Sunday, February 2, 2025

Register online beginning  
December 15, 2024 at [bit.ly/vcanwvsce](https://bit.ly/vcanwvsce)

# Winterfest 2025 Sunday, February 2, 2025

Online Registration Begins December 15, 2024 at [bit.ly/vcanwvsce](https://bit.ly/vcanwvsce)

For registration assistance email  
Phyllis Collins at [phyllis.collins@vca.com](mailto:phyllis.collins@vca.com).

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