

CANINE CLIENT INSTRUCTION RECORD

Arrival Date: _____

Departure Date: _____

Employee Initials: _____

<p>CLIENT/PATIENT INFO LABEL</p>	<p>MEDICAL HISTORY LABEL ANY PROCEDURES TO BE DONE WHILE BOARDING OR AREA FOR BELONGINGS LIST</p>
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When was your pet last fed? _____ When was your pet last medicated? _____ Primary Vet Clinic: _____
 Does your pet chew on bedding, towels, plastics etc.: YES _____ NO _____ If Yes: (Please List) _____
 Does your pet have ANY known allergies: Food? _____ Environmental? _____
 Can your dog be outside with other dogs for short periods? YES _____ NO _____

ROYAL CANIN / OWNERS FOOD – Okay to use Royal Canin if need be? Yes / No

<p style="text-align: center; text-decoration: underline;">FEEDING INSTRUCTIONS:</p> <p>_____</p> <p>_____</p> <p>AM</p> <p>_____ Cups DRY food in Morning</p> <p>_____ Cans WET food in Morning</p> <p>PM</p> <p>_____ Cups DRY food in Evening</p> <p>_____ Cans WET food in Evening</p>	<p style="text-align: center; text-decoration: underline;">MEDICATIONS INSTRUCTIONS:</p> <p style="background-color: cyan; text-decoration: underline;">Please list name and dosage</p> <div style="border: 1px solid black; padding: 2px; width: fit-content; margin-bottom: 10px;"> Zylkene-\$4.90/\$8.73 </div> <p>AM MEDS _____</p> <p>_____</p> <p>NOON MEDS _____</p> <p>_____</p> <p>PM MEDS _____</p> <p>_____</p>
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Comfort Kong- \$2.70



Frozen Yogurt- \$2.70



Breakable Chews- \$2.70

PLEASE CHECK ONE

PLAY TIME OPTIONS

SPA OPTIONS

<p style="background-color: cyan; text-decoration: underline;">IN THE CASE OF AN EMERGENCY:</p> <p><input type="checkbox"/> Perform all treatments, as the veterinarian deems necessary for my pet(s).</p> <p><input type="checkbox"/> I authorize up to (indicate amount) \$_____ for treatment of my pet(s).</p> <p><input type="checkbox"/> Unless my pet's life is at risk, do not provide any medical treatment without verbal or written authorization.</p> <p style="color: red; text-decoration: underline;">Sign Below</p> <p style="color: red; text-decoration: underline;">X _____</p>	<p>Full Day (5 Hours, n/a wknd) \$27.70 _____</p> <p>Half Day (3 Hours) \$22.95 _____</p> <p>30 Minute Play Time \$12.80 _____</p> <p>Alone Play (30 Minutes) \$22.90 _____</p> <p>1-on-1 Play (30 Min. w/ Emp.) \$27.70 _____</p> <p>Extra Walks (7 Total Walks) \$27.70 _____ (Medical Condition Only)</p> <p>No Play _____</p>	<p>Bath & Brush _____ Date _____</p> <p>Bath & Cut _____ Date _____</p> <p>Nail Trim (\$41.50) _____ Date _____</p> <p>Paw Fizz Soak (\$10 w/ Bath; \$20 w/o Bath) _____</p> <p>Grapeseed Paw Oil (\$8.00) _____</p> <p>Deep Sea Mineral Mud Bath (\$10.00) _____</p> <p>Blueberry Facial (\$5 w/ Bath; \$10 w/o Bath) _____</p> <p>Playtime After Groom? Yes _____ No _____</p> <p>No Grooming _____</p> <p style="color: red; text-decoration: underline;">Grooming CLOSED on Sundays</p>
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Special Needs & Requests:

This is a contract between VCA Mountainview Animal Hospital and Pet Lodge and the pet owner. Hereafter VCA Mountainview Animal Hospital and Pet Lodge will be referred to as “VCA Mountainview” and the pet owner whose signature is on the back will be “Owner.”

- 1) By signing this contract and leaving his/her pet with VCA Mountainview, the Owner certifies that all information given about said pet is accurate.
- 2) If the pet becomes ill or his/her condition requires medical/grooming attention, VCA Mountainview may engage the services of a veterinarian, administer medication or give other required attention to the pet deemed necessary by the staff veterinarian. If warranted, the Owner hereby gives VCA Mountainview permission to transfer the pet to a 24-hour care facility immediately. The Owner shall be responsible for all charges incurred at the 24-hour care facility.
- 3) The Owner understands that their pet(s) share a common yard with pets of different ownership when at playtime or pooltime.
- 4) The Owner agrees to pay the rate of boarding effective the date pet(s) is checked into VCA Mountainview as well as all charges for additional service requested on the Boarding Services form. In the event that we are closed for a holiday, Owner is aware there is a charge for that day and will resume pick up hours the following day. The owner understands that VCA Mountainview will not release his/her pets until all charges incurred by the Owner have been paid in full at the time of check out. The Owner Hereby agrees that if all charges are not paid when due in accordance with this contract VCA Mountainview will give the Owner written notice to the address shown on the contract. The Owner hereby agrees that he/she has ten days from the date the letter was received to contact VCA Mountainview or the Owner relinquishes ownership of said pet(s) to VCA Mountainview and waives all statutory or legal rights to the contrary. In the event that the Owner has relinquished said pet(s) to VCA Mountainview the owner will still be responsible for all outstanding charges due to VCA Mountainview.
- 5) By signing the contract the Owner acknowledges that the pet(s) has not been exposed to rabies, parvo, leptospirosis, distemper canine influenza or infectious tracheobronchitis within thirty days prior to boarding.
- 6) VCA Mountainview is not responsible for any costs incurred if the pet is taken to a 24 hour care facility. The Owner understands that all medical charges must be paid in full at time of check out.
- 7) In the unlikely event that the pet dies while in the care of VCA Mountainview, the body will be placed in cold storage until VCA Mountainview staff receive disposition instructions from the owner. All efforts will be made to contact the owner(s) immediately.
- 8) Owners are not allowed back into our boarding facility due to liability concerns. We do not allow any tours of our boarding facility. In efforts to keep our kennel clean, there is the likely-hood we are cleaning with hoses and environment can be a slipping hazard. Due to the daycare nature of our facility, often times we have free for-alls which can be hazardous to have any unauthorized personnel.
- 9) The Owner assumes full responsibility for all medical charges incurred during pet(s) stay at VCA Mountainview. The Owner agrees that if (at check-in, during the stay or at check-out) their pet(s) has an illness or condition that requires treatment he/she will be examined by a VCA Mountainview veterinarian. Upon examination some pets will need to be treated immediately. The VCA Mountainview staff will always attempt to contact the Owner in the event that the pet(s) require treatment. However if the VCA Mountainview staff are unable to reach the Owner

PLEASE READ CAREFULLY:

- ***VCA Mountainview Animal Hospital and Pet Lodge does not accept any personal belongings. The pet lodge provides bedding and/ or blankets for your convenience.**
- **The only time you will not be charged for the day of departure will be if you pick up before 12:00pm Mon.-Sat.**
- **You will be charged the last day of boarding if your dog is getting groomed and isn't ready before noon.**

Permission to post photos of your pet on social media. Yes No

*** By signing this form, I agree to all of the above terms and conditions.**

Owner's Signature: _____

Today's Date: _____