

Summer 2020

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Our Check-In and Check-Out Procedures

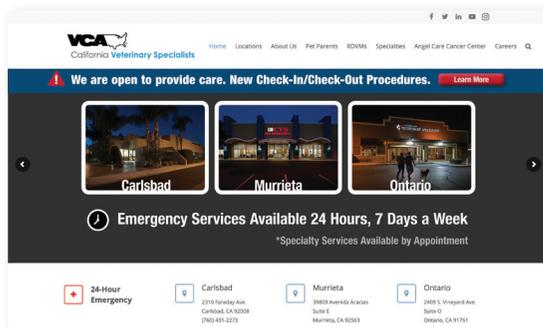
The COVID-19 pandemic has created an unprecedented challenge for all of us. We hope that you and your families are well and remain well. We are continuing to implement our Check-In/Check-Out policy that involves calling us from our parking lot once you arrive.

Carlsbad 760-431-2273
Murrieta 951-600-9803
Ontario 909-947-3600

Once your arrival is confirmed, we will check you in as soon as possible from outside the hospital. Our goal is to keep our essential services available, so we may continue to provide the same level of care to your pet and you. We ask for your patience and cooperation as we abide by our safety procedures as we handle increased phone calls. Thank you for doing your part in helping keep pets and people safe.



For more information regarding our Check-In/Check-Out procedures, please visit our website. You can access by scanning the QR code using your smart phone's camera feature or going to the following link on our website: <https://bit.ly/CheckInProcedure>.



CaliforniaVeterinarySpecialists.com



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Welcome to **The Scoop** – a newsletter to inform you of the latest news and offerings from VCA California Veterinary Specialists.

Surface Temperatures Can Burn Paws

The summer heat can impact surface temperatures. Concrete, asphalt, gravel, and even artificial grass temperatures can dramatically differ when exposed to direct sunlight. For pets, this can be detrimental, making the pads of their paws susceptible to burns. Tips to protect your dog's paw pads in hot temperatures:



- Walk your pup early or late in the day when temperatures have cooled.
- Even if the air doesn't feel hot, or the surface has shade, before taking your dog out, test the surface by touching it with the palm of your hand or bare feet. If it's too hot for you, then it's too hot for them.



Scan the QR Code with your smartphone or visit our website via the link: <https://bit.ly/PawSafety> to view the video of our Murrieta Medical Director, Dr. Sarah Hoggan, as she demonstrates the range in surface temperature differences taken throughout the day.



Pet Cancer Awareness Webinar

featuring Dr. Proulx, Carlsbad Hospital Medical Director, Veterinary Oncologist and Radiation Oncologist



When faced with the diagnosis of cancer in a beloved pet, it can be overwhelming. Empowering yourself with appropriate information enables you to find the best care for your animal companion and you. Recently Dr. Proulx spoke on the increasing frequency of cancer in pets, the causes, and why early detection is essential.



To view the recorded webinar hosted by the Foundation for Animal Care and Education (FACE), scan the QR code with your smartphone or visit our website via the link: <https://bit.ly/PetCancerDrProulx>



We have expanded our Emergency Department at all three of our hospitals. Please join us in welcoming the following ER doctors:

In Carlsbad:



Katherine Blincoe, DVM

Dr. Katherine Blincoe received her Doctorate from Midwestern University and her undergraduate degree from Christopher Newport University in Virginia. She has also worked as a vet assistant in Virginia, North Carolina, and California. Dr. Blincoe is the pet parent to a black lab named Wendy and two cats –Gatsby and Rorschach. She enjoys hiking, movies, and listening to podcasts and music.

In Murrieta:



Travis Vasconcellos, DVM

Originally from Aiea, Hawaii, Dr. Vasconcellos completed his undergraduate degree at the University of Hawaii, Manoa, before completing his Doctorate at Washington State University. The Baltimore Ravens fan is from a large family with more than 30 first cousins. Dr. Vasconcellos enjoys tasting local artisan beers and stays active by snowboarding, surfing, and hiking. He has a sassy domestic long-haired cat named Winter.



Nellie Anderson, DVM

Dr. Anderson received her undergraduate degree from California State Polytechnic University, Pomona, and her Doctorate from the University of California, Davis. A pet parent to two cats, named Cinder and Singe, and a German Shephard named Chula Dr. Anderson enjoys horseback riding and reading in her free time.

In Ontario:



Hallie Barrett, DVM

Dr. Barrett received her Doctorate from the Western University College of Veterinary Medicine. Before receiving her Doctorate, she worked at Corona Animal Hospital as a Veterinary Technician. She enjoys spending time with her dogs Grady and Roger, reading, playing volleyball, and watching horror movies.