



VCA Metroplex Animal Hospital

Boarding Admission Form

Drop Off Date and Time: _____

Pick Up Date: _____

Date and Time Exiting Hospital: _____

**PLACE CLIENT/PATIENT INFO
LABEL HERE**



Initials

All pets must be up to date on vaccinations. Proof of current vaccinations must be on file at the time of boarding, or they will be administered upon admission. It is our hospital policy that all pets are clean at time of discharge. *If your pet becomes soiled during their stay, he/she will likely need a clean-up bath before leaving; if a bath is considered necessary, it will be done on the day of discharge, and you will be charged at regular bath rates.* We

operate a flea-free facility, and in order to maintain this standard, flea treatment will be required for boarding if fleas are seen on your pet. We offer Capstar, Paradyme and Simpleguard remedies. The price for a single treatment can range from **\$12.51 to \$21.69**.

If your pet has any of the following conditions (or is taking medication for any of the following conditions), he/she will be required to board in our ICU at a rate of \$60.96 per day where 24-hour monitoring is provided (*injections and fluids administered at owner's expense*): **Diabetes, Seizures, Heart Disease, Currently Receiving Puppy/Kitten Series, Recovering from Major Surgery, Cushing's/Addison's Disease or Major Autoimmune Disorders.**

My pet has none of the above listed conditions and does not have a medical history of any of these conditions _____ (*client initials*)

While your pet is here for their stay we have a unique opportunity to perform additional and/or recommended services. Please check the appropriate box for your selection:

- ☐ Nail Trim
- ☐ Bath package or grooming package (prices range, please check with us for more details)
- ☐ Playtime (20 minute play session with our Animal Care Attendants for \$7.50). How many days of playtimes can we schedule for your furry friend? _____

This is to certify that I have read and understand the boarding policies for VCA Metroplex Animal Hospital

Signature of Owner/Agent

Contact Number

Responsible contact in case of emergency: _____ Phone: _____ Staff Initials: _____

Hospital Boarding Policies

Thank you for choosing our hospital to board your pet. We provide quality boarding with a personal touch. Every attempt will be made to give each pet individual love and attention during their visit with us. We strive to maintain a sanitary and healthy environment for our patients.

Vaccinations

All pets must be up to date on their vaccinations, and it is the owner's responsibility to make sure that proof of current shots is on file with the hospital at the time of admission. If vaccinations have been administered at another veterinary hospital and they are closed at the time of admission and proof of those vaccinations is not on file, the vaccines will be brought current at the time of admission and the client will be charged accordingly. *Boarding animals less than five months of age is not recommended because they may not have developed complete immunity.*

Dogs: Distemper/Parvo, Rabies, Bordetella, Influenza (H3N8) and Leptospirosis

Cats: FVRCP and Rabies

Internal/External Parasites

All pets must be free of parasites, including fleas and ticks. We require Capstar, Frontline or an appropriate flea/tick treatment for each pet. Flea/tick prevention will be administered if indicated.

Rates and Payment

Dog boarding rates are based on kennel size. Other services provided to your pet during boarding are charged at regular cost. Payment in full is expected when your pet is discharged.

An \$80.00 deposit is required for first time clients and/or extended boarding (5 days or longer). Rates are calculated on a daily basis. Boarding is charged by the number of days stayed, and charges are updated at 2:00pm.

Medical Illness Policy

One of the advantages of boarding your pet(s) at a Veterinary Hospital is that medical attention is readily available for our guests. If your pet needs medical attention we will call the emergency number that was given to us on admission. If we are unable to contact you, your pet will be treated, as we deem necessary, at normal hospital fees. If your pet is currently on medication, please inform the receptionist. Charges for administering medications are based on the frequency of dosages and the means of administration (oral medications are **\$1.50** per medication per administration).

Personal Belongings

Leaving personal belongings, i.e.: toys, blankets, bedding, etc., is discouraged due to sanitation and orderliness requirements. Clean bedding and toys are provided. If you have questions about this, please discuss with the admitting staff member. The Hospital is not responsible for any items if lost or soiled. ***Collars and leashes may not be left at any time.*** We proudly feed Hill's Science Diet to our boarding guests. If your pet requires a special diet, please bring this with you at the time of admission (***raw diets cannot be accepted due to sanitation and orderliness requirements***).

Inherent Conditions/ Aggression

Occasionally pets may develop problems from environmental and dietary changes. **Signs may include:** coughing, diarrhea, self-trauma (such as scratching or biting their skin), sneezing, and vomiting. We take great care so that these problems won't occur and we treat our guests promptly, if needed. However, please be aware and understand that these conditions can develop and that the hospital is not financially responsible for these inherent conditions, if they do occur. Should your pet demonstrate aggression toward a staff member during his/her stay, the hospital reserves the right to terminate the boarding reservation and require the pet be immediately collected by the owner or authorized agent.

Abandonment

Please notify us if there is any change of plans in your pet's scheduled release date. If you do not notify us of a change in your pet's departure date and either we do not hear from you or are unable to contact you or your authorized agent for a period of 7 days after your pet's scheduled release date, the Hospital will consider your pet abandoned according to the animal abandonment laws of the state of Texas. Please be advised that the pet owner will be responsible for the fees accrued and any other fees or legal services incurred by the Hospital as a result of the abandonment.

If you have any questions or problems, please call your caring healthcare team at VCA Metroplex Animal Hospital. Thank you!