

# TRIAGE

All Urgent Care Appointments are prioritized based on severity of your pet's condition.

Patients will be seen by a veterinarian in order of priority.

There may be delays for priority II and III patients.

We know you are worried about your pet. We understand because we are pet owners too.

Thank you for understanding our priority process

## **PRIORITY #1** Life saving measures to be applied immediately

- Poisoning
- Allergic reactions
- Collapse
- Heat stroke
- Hypothermia
- Bloat (GDV)
- Actively seizing
- Major trauma (vehicular, animal attack)
- Penetrating bite wounds around neck or chest
- Snake bite envenomation
- Choking
- Excessive bleeding
- Difficulty breathing
- Unable to urinate

## **PRIORITY #2** Wait times may apply

- Frequent vomiting
- Bloody diarrhea
- Paralysis
- Closed fractures
- Blood in urine
- Birthing difficulties
- Can urinate but with straining

## **PRIORITY #3** Not life threatening (wait times may be prolonged)

- Abscess
- Foxtail
- Minor wounds/lacerations
- Sneezing/nasal discharge
- Stable chronic disease
- Limping
- Skin conditions
- Sore ears/eyes

PLEASE ADVISE OUR FRONT DESK TEAM IF YOUR PET'S CONDITION CHANGES.

**VCA Mueller Pet Medical Center**  
7625 Freeport Blvd, Sacramento, CA 95832  
**916-428-9202**

[vcamueller.com](http://vcamueller.com)



**AT VCA ANIMAL HOSPITALS, WE CARE**