

# TRIAGE SYSTEM

9am-5pm\* All Priority levels seen

5pm-9am\* Priority 1 and 2 patients only

\*PLEASE NOTE: In order to provide optimal care for our patients, staffing and caseload may dictate the need to stop seeing cases of certain or all priority numbers.

If you are one of our general practice clients and your pet is in need of urgent care, please call us so that we can discuss your pet's condition and review options for care.



## PRIORITY 1

**MAY RECOVER IF LIFE-SAVING MEASURES ARE TAKEN**

### EXAMPLES:

- Excessive Bleeding
- Difficulty Breathing
- Poisoning
- GDV (bloat)
- Heat Stroke
- Collapse

## PRIORITY 2

**LIKELY TO RECOVER IF CARE IS GIVEN WITHIN HOURS**

### EXAMPLES:

- Urinary Tract Issues
- Birthing Difficulties
- Closed Fractures
- Bowel Obstruction
- Vomiting
- Diarrhea

## PRIORITY 3

**VERY LOW RISK OF NOT RECOVERING IF CARE DELAYED**

### EXAMPLES:

- Skin Conditions
- Sore Eyes/Ears
- Abscess
- Lameness
- Minor Wounds
- Chronic Diseases

Pets coming in through our Emergency service will be seen by a veterinarian in order of priority number.  
Calling prior to arrival is always recommended.

**Thank you for your patience and understanding!**



**VCA South Shore (Weymouth) Animal Hospital**