



VCA Family Pet Resort  
Pet Service Agreement

Contract Sign Date: \_\_\_\_\_

Owners Name: \_\_\_\_\_

Pet(s) Name: \_\_\_\_\_

The pet owner furthermore to be called "Owner" or "I" where applicable, certify that any and all information provided on this form and any other documentation provided to VCA Family Pet Resort is accurate to the best extent of my knowledge.

I certify that my pet(S) has not been exposed to any communicable disease within the past 60 days prior to the start of services rendered by VCA Family Pet Resort. I further certify that my pet(S) is in good health and is well enough to participate in the services that the pet(S) will participate in during its stay, I certify that my pet is current on all required vaccinations unless otherwise discussed and approved by a manager at VCA Family Pet Resort.

I certify that my pet has not bitten, attacked, or otherwise shown aggressive tendencies towards any person, child, or other animal except the instance(S) described to a manager or shift supervisor at VCA Family Pet Resort upon arrival.

Leaving personal belongings such as toys, bedding, blankets, etc. is permitted, but limiting the number of belongings to two items is encouraged. VCA Family Pet Resort is not responsible for any personal belongings that are lost, destroyed, soiled or in any condition unlike the condition in which they arrived. Collars and leashes are to be removed from the animal during time of admittance, as is policy of VCA Family Pet Resort.

Pets may develop health problems or behavioral problems due to environmental or dietary changes. Such issues that could arise include: vomiting, diarrhea, coughing, sneezing, self-inflicted trauma, etc. We put forth great effort to prevent these problems by attempting to make your pet(S) as comfortable as possible, however if an issue does arise, every attempt will be made to contact the owner, or emergency contact, before treatment is given, as long as the situation permits. Please be aware and understand that these conditions can develop and VCA Family Pet Resort has permission to proceed with medical treatment if the owner cannot be reached and the pet's owner will be held responsible for any expenses related to the medical treatment received by the pet(S). Payment for these expenses is to be made at the time of check-out/pick up.

I, the owner, understand boarding a pet does include some health risks. Some conditions are difficult to prevent when many animals are together in one building. Furthermore, I release VCA Family Pet Resort and its staff members from liability for any illnesses, such as Upper Respiratory Infections.

Any grooming performed on an elderly pet(S) or pet(S) with preexisting health conditions shall be at the owner's risk, I understand that grooming may reveal preexisting skin or health problems for which VCA Family Pet Resort is not held liable.

I agree to abide by any of the rules and policies VCA Family Pet Resort has established regarding vaccination requirements, safety regulations, hours of operation, bill payment, etc.

**This contract will remain on file for your pet(s) and will expire one year from the date it was signed.**

Owner signature & date.

VCA Family Pet Resort Staff Signature.