

VCA Wingate Animal Hospital
9464 E. Caley Ave.
Englewood, CO 80111
Tel: 303 -771-8620
Fax: 303 -771-8678



VCA Wingate Animal Hospital Boarding Contract

PLACE Client Info Label	PLACE Kennel Card no loc
------------------------------------	-------------------------------------

Alternate phone: _____ **Email:** _____

Veterinarian: _____ **Phone:** _____

This is a contract between VCA Wingate Animal Hospital and Boarding and the pet owner. Hereafter VCA Wingate Animal Hospital and Boarding will be referred to as "VCA Wingate" and the pet owner whose signature will be "Owner."

- 1) It is our policy that all of your pet's vaccinations are current for their protection and the protection of other pets. Vaccinations must be current 10 days prior to the start of boarding (DVM discretion). Dogs are required to be vaccinated for Rabies, Distemper/Parvo, Bordetella, Leptospirosis and CIV. Cats are required to be vaccinated for Rabies and FVRCP.
- 2) Pets must also be free of intestinal and external parasites (on effective Endoparasite protection and Ectoparasite prevention). If it is noted that your pet shows signs of parasitism (loose stool, diarrhea, itching) during their stay they will be treated accordingly at your expense.
- 3) The Owner understands that VCA Wingate boarding facility is not staffed 24 hours a day and that the pet will not be monitored or observed overnight during non-staffed, non-business hours. The owner further acknowledges that there are risks associated with non-monitoring/non-observation during non-business hours and although such occurrences are rare, could include, but not limited to, onset of illness, injury, and rarely death - such event would not be observed or addressed until boarding staff arrives the following morning. The Owner agrees to accept this risk.
- 4) The Owner understands that their pet(s) will be walked in a common yard area where other boarding pets have been.
- 5) The Owner agrees to pay the rate of boarding effective the date pet(s) is checked into VCA Wingate as well as all charges for additional service requested on the Boarding Services form. The Owner understands that VCA Wingate will not release his/her pets until all charges incurred by the Owner have been paid in full at the time of check out. The Owner hereby agrees that if all charges are not paid when due in accordance with this contract, VCA Wingate will give the Owner written notice to the address shown on the contract. The Owner hereby understands that after sufficient notice has been provided, VCA shall submit any outstanding amount to Collections. The Owner hereby agrees that he/she has ten days from the date the letter was received to contact VCA Wingate or the Owner relinquishes ownership of said pet(s) to VCA Wingate and waives all statutory or

legal rights to the contrary. In the event that the Owner has relinquished said pet(s) to VCA Wingate the owner will still be responsible for all outstanding charges due to VCA Wingate.

- 6) Please note that a \$50 deposit will be required for all **holiday boarding reservations**. A boarding deposit will be required for New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving Day, and Christmas Day. If you cancel your reservation at least 14 days before the start of your boarding reservation, your deposit will be refunded. Deposits will be forfeited if the cancellation is less than 14 days prior to your scheduled drop-off date. Your reservation will be guaranteed upon receipt of the deposit. In the event that we are closed for a holiday, Owner is aware there is a charge for that day and will resume pick up hours the following day.
- 7) VCA Wingate will provide reasonable care of the pet checked in by the Owner for boarding. It is expressly agreed by the owner that VCA Wingate's liability shall not exceed the lesser of the current value of a pet of the same species or the sum of \$300.00 per pet boarded.
- 8) By signing the contract the Owner acknowledges that the pet(s) has not been exposed to rabies, parvovirus, leptospirosis, distemper, canine influenza or infectious tracheobronchitis within thirty days prior to boarding. The Owner further understands that occasional episodes of respiratory illness can occur in boarding pets despite vaccination for Bordetella (Kennel Cough).
- 9) In the unlikely event that the pet dies while in the care of VCA Wingate, the body will be placed in cold storage until VCA Wingate staff receive disposition instructions from the owner. All efforts will be made to contact the owner(s) immediately.
- 10) The Owner assumes full responsibility for all medical charges incurred during pet(s) stay at VCA Wingate. The Owner agrees that if (at check-in, during the stay or at check-out) their pet(s) has an illness or condition that requires treatment he/she will be examined by a VCA Wingate veterinarian (\$89.50 exam fee will be incurred). Upon examination some pets will need to be treated immediately. If warranted, the Owner gives VCA Wingate permission to transfer the pet to a 24-hour care facility immediately for emergency or after-hours care. The Owner shall be responsible for all charges incurred at the 24-hour care facility. The owner understands that all medical charges must be paid in full at time of check out. **The VCA Wingate staff will always attempt to contact the Owner in the event that a pet requires treatment. In the event that the Owner cannot be reached directly:****

If the VCA Wingate staff are unable to reach the Owner or Emergency Contact, if applicable:

PLEASE CHECK ONE:

- Perform all treatments, as the veterinarian deems necessary for my pet(s), including but not limited to transporting your pet to an emergency veterinary facility
- I authorize up to (indicate amount) \$_____ for treatment of a non-emergency medical condition.
- Unless my pet's life is at risk, do not provide any medical treatment without verbal or written authorization.

PLEASE READ CAREFULLY:

- ***VCA Wingate Animal Hospital is not responsible for damaged or lost items and/ or belongings. Bringing your belongings from home will be at your own risk. VCA Wingate provides cots and/ or bedding for your convenience.**
- **The only time you will not be charged for the day of departure will be if you pick up before 1:00pm Mon.- Sat.**
- **You will not be charged the half day boarding charge, if your dog is getting grooming services (kennel bath does not apply) and isn't ready before 1pm.**

Authorized Agent's Contact:

In the event that the undersigned owner is unavailable after diligent efforts by VCA to contact them regarding the care of their pet, the undersigned owner appoints the below individual as the authorized agent to make medical and financial decisions in the care of the pet. By signing below, the owner acknowledges and agrees that the below individual shall have full responsibility and authority, without reservation, to make all medical and financial decisions regarding the care of the pet while boarding at VCA.

Name: _____ Phone Number: _____

Email: _____ Address: _____

Acknowledgment of Understanding and Waiver of Liability

I, the undersigned owner or authorized agent of the owner of the above pet, understand and acknowledge that my pet shall be housed overnight at WINGATE ("VCA"). My pet will be offered food and water at appropriate times during regular business hours and offered clean litter or walked regularly as applicable during staffed daytime hours. It is understood that after regular business hours of the facility, there is no personnel on the premises and veterinary care and/or supervision, including the services provided by veterinary support staff and kennel staff, will not be provided. I understand that no personnel will be on the premises to attend to my pet overnight while boarding at VCA. By signing below, I acknowledge that I am aware there are unforeseen situations for which we cannot prepare (i.e. building fire, electrical outage, etc.) and understand this is an inherent risk of overnight boarding without staff on site. I will not hold VCA Wingate Animal Hospital or VCA Inc. or any of its directors, officers, employees, parents or affiliates liable for any injury to my pet (or even death) while overnight boarding. I agree to hold the veterinarians and personnel at this veterinary facility harmless for the absence of a veterinarian or other personnel to provide overnight supervision and care to the above pet.

By signing this contract and leaving his/her pet with VCA Wingate, the Owner certifies that all information given about said pet is accurate.

Owner or Authorized Agent's Signature: _____ **Today's Date:** _____

I have read this contract in its entirety, understand and agree to all terms and conditions.

Owner Signature: _____ **Today's Date:** _____

Best number for us to contact you: _____